



user guide

User Guide for the Kyocera KX12 Phones

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4,901,307	5,056,109	5,101,501	5,109,390	5,228,054
5,267,261	5,267,262	5,337,338	5,414,796	5,416,797
5,490,165	5,504,773	5,506,865	5,511,073	5,535,239
5,544,196	5,568,483	5,600,754	5,657,420	5,659,569
5,710,784	5,778,338			

Other patents pending.

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FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a headset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved leather case CV90-K0295-01 or CV90-K0294, clip CV90-K0296, or holster CV90-K293-1.

Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 25 mm separation distance including the antenna and the user's body.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.* Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section <http://www.fcc.gov/oet/fccid> after searching on the FCC ID: OVFKWC-KX12.

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at <http://www.wow-com.com>.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Warning

Use only Kyocera approved accessories with Kyocera phones. Use of any unauthorized accessories (includes faceplates/front housings) may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

Walkie-talkie radio feature

When using your phone as a walkie-talkie radio, hold the phone a minimum separation distance of one inch (2.5 cm) between your face and the device, including the antenna, to comply with FCC exposure limits.

Optimize your phone's performance

Use the guidelines on page 2 to learn how to optimize the performance and life of your phone and battery.

Air bags

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Medical devices

Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult your service provider or call the customer service line to discuss alternatives.

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off or switch it to Airplane Mode before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

To shop online for phone accessories, visit www.kyocera-wireless.com/store.

To order by phone, call 800-349-4188 (U.S.A. only) or 858-882-1410.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

E911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Battery and charger specifications

Charger	Input	Output
CV90-G2610	120 VAC / 60 Hz	5.2 VDC 400 mA
CV90-K0261	100-240 VAC / 50 / 60Hz	4.5 V 600 mA
CV90-K0259-01	100-240 VAC / 50 / 60Hz	4.5 V 1.2 A
Extended Battery		
CV90-N5001, 3.7V / 1800mAh		



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Visit us at www.kyocera-wireless.com

To purchase accessories, visit

www.kyocera-wireless.com/store

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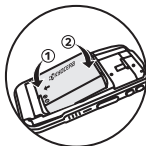
1 GETTING STARTED

Installing the battery

Your Kyocera KX12 phone comes with a removable lithium ion (LiIon) battery. **Fully charge the battery before using the phone.** To charge the battery see “Charging the battery” on page 2. Only connect the charger as instructed.

To install the battery:

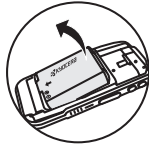
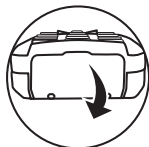
1. Place the phone face down with the battery recess toward you.
2. Place the battery in the phone recess with the copper contacts toward the bottom of the phone (1). Press the upper portion of the battery into place (2).
3. Place the two tabs at the top of the rear cover into the openings at the top of the phone assembly. Press the rear cover onto the phone.
4. Close the port plug over the latch, charging jack, and headset jack.



Removing the battery

Warning: Before you remove the battery, make sure the phone is powered off.

1. Open the port plug.
2. Between the phone jacks, there is a latch to aid you in opening the rear cover. Pull the top of the latch outward to release the rear cover.
3. Pull the rear cover away to remove it from the phone.
4. Press the battery toward the bottom of the phone and pull the battery out of the recess.

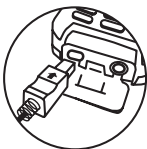


Charging the battery

You must have at least a partial charge in the battery to make or receive calls. When charging your Kyocera KX12 phone, you must insert the battery charger plug correctly or the phone can be damaged. Improperly inserting the plug can damage the small receptor inside the charging jack.



To charge the battery:

1. Open the port plug.
2. Hold the phone with the keypad facing up. Hold the charger plug with the arrow side pointing up.
3. Insert the charger plug ensuring that it is aligned directly with the phone's charging jack.
4. Plug the adapter into a wall outlet.



Caution: Do not bend or rotate the plug, or try to force the plug into the charger jack. After charging, remove the plug by pulling it straight out.

The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
-  Partially charged
-  Fully charged

Recharging the battery


You can safely recharge the battery at any time, even if it has a partial charge.

Caring for the battery


General safety guidelines

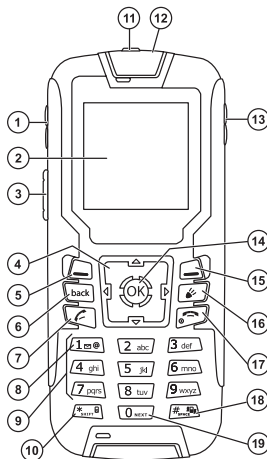
- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire. It could explode.

Common causes of battery drain

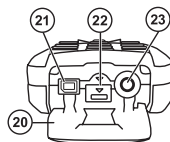
- Playing games or browsing while using the Web.
- Keeping backlighting on.
- Operating in analog ( mode). Your phone switches between modes to find the best signal. To set your phone to operate in a single mode, select **Menu** → **Settings** → **Network** → **Digital/Analog**.
- Operating in digital mode when far away from a base station or cell site.
- Using data cables.
- Operating when no service is available, or service is available intermittently.
- High earpiece and ringer volume settings.
- Repeating sound, vibration, or lighted alerts.

Getting to know your phone

- ① **Volume control buttons** adjust the earpiece or loudspeaker volume.
- ② **Home screen.**
- ③ **Walkie-talkie button** sends a PTT call.
- ④ **Navigation key** positions cursor during text entry. Scrolls through lists. Accesses shortcuts
- ⑤ **Left softkey** accesses menus and functions, or press to silence an incoming data call.
- ⑥ **Back key** erases characters in text entry. Returns to previous screen.
- ⑦ **Send/Talk key** starts or answers calls.
- ⑧ **1 key** accesses voicemail or adds a symbol in a text message.
- ⑨ **Keypad** for entering numbers, letters, or symbols.
- ⑩ *** Shift key** changes the text mode in text entry. Locks the keypad.
- ⑪ **Speakerphone key** activates the speakerphone.
- ⑫ **Flashlight** you can turn on by pressing  or using the Tools menu.
- ⑬ **Scroll button** create a custom menu list, access the recent calls list, or can be used to scroll through menu items when your phone's display is set to List view.
- ⑭ **OK key** selects a menu item or option.
- ⑮ **Right softkey** accesses the Contacts menu and other menu options or press to ignore an incoming data call.
- ⑯ **Flashlight key** turns on the flashlight.
- ⑰ **End/Power key** turns the phone on and off. Ends a call.
- ⑱ **# Space key** enters a space during text entry. Activates Silent mode.
- ⑲ **0 Next key** cycles through word choices during text entry.



- ②0 **Port Plug** attached to phone, pull down to disclose phone jacks.
- ②1 **Jack for AC adapter** (included) ⚠.
- ②2 **Latch** releases the phone's rear cover.
- ②3 **Jack** for hands-free headset and data cable (sold separately)* ⚠.



⚠ **Warning:** Inserting an accessory into the incorrect jack will damage the phone.

Performing basic functions

Turn the phone on and off: Press and hold until the phone beeps or plays a tone.

Make a call: Enter the number and press .

End a call: Press .

Answer a call: Press .

Make a Push to Talk (PTT) call: Press the walkie-talkie button on the left side of the phone. Hold button to talk. Release button to listen.

Turn the speakerphone on or off for PTT calls: Press the speakerphone button on the top of the phone.

Access voicemail: Press and hold and follow the system prompts.

Verify your phone number:
Select **Menu** → **Phone Info**.

Silence the ringer on an incoming call:

Press then to answer.

- or -

Press .

Access Voice Memo: Press and hold right.

Access Recent Calls: Press and hold down.

Access Browser: Press and hold left.

Access your Custom Menu: Press and hold up.

Lock the Keypad: Press and hold .

Unlock the Keypad: Press to select **Keyguard**, then press .

Turn the flashlight on: Press and hold .

Turn the flashlight off: Release .

Using menus

The contents of the main menu are as follows:

Push to Talk

PTT Contacts
PTT Groups
My Availability
My Name
Speed Call

Recent Calls

All Calls
Incoming Calls
Outgoing Calls
Missed Calls
Erase Call Lists
All Calls Timer
Home Calls Timer
Roam Calls Timer

Contacts

View All
Add New
Find Name
PTT Contacts
PTT Groups
Speed Dial List
Voice Dial List*
Messaging Groups
Business List
Personal List
Information

Messages

New Text Msg
Voicemail
InBox
Browser Alerts*
Sent*
OutBox
Saved
Drafts
Msg Settings
Group Lists
Erase Messages

Media Gallery

Images
Sounds
Settings
Silent Mode
Keyguard
Sounds
Display

Convenience
Voice Features*
Messaging
Security
Network
Accessories

Tools & Games

Brick Attack™
Race 21™
Doodler™*
Voice Memo
Scheduler
Alarm Clock
Tip Calculator
Calculator
Timer
Stopwatch
World Clock
Flashlight

Web Browser*






Connects to Internet

Phone Info

Platform
Your Number
SW Version
PRL Version
Factory Config
ESN
SID
Browser Info
Icon Key
Brew Apps
Mobile Shop
Settings
Help

*Not available on all phones, check with your service provider.

Navigating through menus

- Press  to select **Menu**.
- Press  left, right, up, or down to view menus and options.*
- Press  to select a menu item.
- Press  to back up a menu level.
- Press  to return to the home screen.

In this guide, an arrow → tells you to select an option from a menu.

For example, **Menu** → **Settings** means select **Menu** then select the **Settings** option.

* To change the way the menus appear, see “Choosing a menu view” on page 41 for details.

Understanding screen icons

These icons may appear on your phone's home screen and the external LCD.



The phone is operating in IS2000 (1X) digital mode, but PTT service is not available.



The phone is operating in IS95 digital mode. PTT service is not available in this mode.



The phone is operating in Analog (FM) mode. PTT service is not available in this mode.



The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.



A call is in progress.



The phone is not receiving a signal. You cannot make or receive calls.



Push to Talk (PTT) service is available. If this icon is dim, then PTT service is not available.



The phone is roaming outside of its home service area.



You have a voice message.



The battery is fully charged. The more black bars, the greater the charge.



The alarm clock is set.



The phone is in privacy mode or is accessing a secure Web site.



High-speed (3G) data service is available and active on your phone. Check with your service provider for availability.



(blinking) The phone is sending high-speed data.



(blinking) The phone is receiving high-speed data.



The phone is at the home screen. To access **Menu**, press .



The phone is at the home screen. To access your contacts list, press to select **Contacts**.



The keypad is locked. press to select **Keyguard**, then press to unlock.



The phone is set to light up instead of ring.



The phone is set to vibrate or to vibrate and then ring.



The speakerphone is on for PTT calls.



Position location is set to your service provider and to emergency services.



Position location is set to emergency services only.



High-speed data service is available, but the phone is dormant.

2 USING PUSH TO TALK

The Push to Talk (PTT) feature on your Kyocera KX12 phone allows you to quickly communicate with an individual or group. Once connected, simply press and hold the walkie-talkie button to communicate.

Note: The PTT feature on this phone can be used only with compatible PTT phones.

Phone position

When using your phone as a walkie-talkie radio, hold the phone in a vertical position one to two inches (2.5 to 5 cm) away from your mouth.

Speakerphone

PTT calls come through the speakerphone by default. The loudspeaker is located behind the keys of your phone.

- **Call waiting:** If you accept any type of call through call waiting, the incoming call sound will be the same as the sound of the call you are in already. For example, if you are on a cellular call using the earpiece and you accept an incoming PTT call, the sound for the PTT call will come through the earpiece.
- **Headset:** If a headset is connected to the phone, PTT calls come through the headset speaker, and you speak through the headset microphone. You are required to press the walkie-talkie button to gain floor control of a PTT call and speak to other parties. (Headsets are sold separately.)



The icon at the top of the phone screen indicates that the speakerphone is on. Press the speakerphone button on the top of the phone to turn it off.

Adjusting PTT call volume

- **To adjust speakerphone volume while on a PTT call—**Press the volume key on the left side of the phone up or down during the call.
- **To make a PTT call come through the earpiece—**Press the speakerphone button during a call.

To cancel, press the speakerphone button.

- **To make a PTT call come through the earpiece and silence ringers—**From the home screen, select **Menu** → **Settings** → **Silent Mode** and select a vibrate or lights setting.

To cancel, either press the speakerphone button or select **Menu** → **Settings** → **Silent Mode** → **Normal Sounds**.

PTT call types

You can make two types of walkie-talkie calls:

- A **PTT call** automatically connects to the other party. The receiving party does not have the option to ignore the call. It can be:
 - a **private** PTT call to a single PTT user, or
 - a **group** PTT call to more than one PTT user.

- A **PTT alert** sends the receiving party a text message and a message alert beep to indicate that someone wants to speak with them. The receiving party has the option to either answer or ignore the call. PTT alerts are **private** calls only.

Making PTT calls and alerts



Making a private PTT call

1. There are six ways to start a private PTT call:
 - Enter a 10-digit phone number (including area code), then press the walkie-talkie button.
 - From the home screen, press the walkie-talkie button to open the Push to Talk menu. Highlight a contact or group, then press the walkie-talkie button.
 - Press the walkie-talkie button to access Push to Talk and then press the scroll button up or down to scroll through the PTT menu.
 - Select **Menu** → **Push to Talk** → **PTT Contacts** and search for a saved PTT contact. Highlight the contact and press the walkie-talkie button.
 - Select **Menu** → **Contacts** → **PTT Contacts**. Highlight the contact and press the walkie-talkie button.

- Select **Menu** → **Recent Calls**, select a list (**Incoming Calls**, **Outgoing Calls**, or **Missed Calls**), highlight a call, and press the walkie-talkie button.

2. Listen for the “Ready to Speak” tone (three rapid chirps).

Note: If the contact is unavailable or offline, a message appears on the phone’s screen.

3. Speak while pressing the walkie-talkie button.
4. Release the walkie-talkie button when finished speaking. This allows the called party to reply.
5. Wait for the “Ready to Speak” tone, then press the walkie-talkie button again to speak.
6. To end the PTT call, press  or . If the other party ends the call, no action is required.

Tip: If you originate a call to a person who is actively engaged in a cellular call or a PTT call, you hear the “Ready to Speak” tone and your voice message is stored. The other party can choose to answer or ignore the new incoming call. If they answer the call, they will hear your voice message, and then you and the other party will hear the “Floor Free” tone (a single high-pitched beep).



Making a group PTT call

A group must be saved before you can call it. To save a group, see page 11.

1. Select **Menu** → **Push to Talk** → **PTT Groups**.
2. Highlight the group you want to call.

3. Press and hold the walkie-talkie button. When the audio path is ready and the group is available, the “Ready to Speak” tone sounds.


Note: If the group is unavailable or offline, or if you attempt to take the floor on a group call while someone else is speaking, the “Bong” tone sounds.

4. Speak your message while continuing to press the walkie-talkie button.
5. Release the button when finished speaking your message. This allows the group members a chance to reply.
6. Press the walkie-talkie button again to speak.
7. To end the PTT call, press  or .

Sending a PTT alert



You can send an alert only to a contact that is saved in your PTT Contacts list. The recipient can choose to ignore the alert or accept it and start a PTT call with you.

Start at the home screen.

1. Press the walkie-talkie button twice.
- or -
Select **Menu** → **Push to Talk** → **PTT Contacts**.
2. Scroll through the list and highlight the PTT contact you want to call.
3. Press  to select **Alert**.
“Alert sent.” appears on your screen, then you return to the previous screen.

The receiving party's phone beeps and a message appears on the phone screen.

There is no time-out period. The alert will remain on their screen until they accept or ignore it.

4. If the recipient accepts the alert, you will hear their voice through your phone. Press the walkie-talkie button and wait for the “Ready to Speak” tone (three rapid chirps).
5. Speak your message while continuing to press the walkie-talkie button.
6. Release the button when finished speaking your message. This allows the group members a chance to reply.
7. Press the walkie-talkie button again to speak.
8. To end the PTT call, press  or .

Receiving PTT calls and alerts



Receiving a PTT call

When your phone receives a private or group PTT call, the caller's voice sounds through the speakerphone and the phone makes the “Open Floor” tone.

In a **private call**, “PTT Call” appears on the screen with the caller's contact name or phone number.


In a **group call**, “PTT Group Call” appears with the name of the group.

1. Press and hold the walkie-talkie button.

2. Listen for the “Ready to Speak” tone (three rapid chirps).
3. Speak while pressing the walkie-talkie button.
4. Release the walkie-talkie button when finished speaking. This allows another party to reply.
5. Wait for the “Ready to Speak” tone, then press the walkie-talkie button again to speak.
6. To end the PTT call, press  or . If the other party ends the call, no action is required.

Receiving a PTT alert

When your phone receives a PTT alert, the phone beeps. The name or phone number of the caller appears on the screen with the message “[name /phone number] requests a PTT call. Please press the Walkie-Talkie button.”





- To ignore the alert, press  to select **Ignore**.
- To accept the alert and call the person, press the walkie-talkie button.

Saving, editing, and erasing PTT contacts


Adding a PTT contact

You can add new PTT contacts and view their presence in the PTT contacts directory using the main PTT menu.


Note: The potential contact will be notified and must give permission before you can save their phone number as a contact.

1. Select **Menu** → **Push to Talk** → **PTT Contacts**.
2. Press  to select **Options**.
Note: When you are adding your first PTT contact, you will be asked “No PTT Contacts. Add New?” Press  to select **Yes**.
3. Press  to select **Add New Contact**.
4. Enter the PTT contact number.
5. Press  down and enter the PTT contact name.






If you do not enter a contact name, the contact phone number will appear on your phone instead of a name.

6. Press  to select **Save**. The message, “Sending request...” appears.
 - If the PTT contact number is valid and the other party accepted your request to be added, “Contact Name Added” appears.
 - If the other party refused your invitation or did not respond within a 3-minute period, “Contact Name Not Added” appears.

Note: The other party cannot receive or respond to your invitation if their phone is off or if they are outside of the service area.

7. If “Contact Name Not Added” appears, press  to select **OK** and return to the PTT menu.

Erasing a PTT contact

1. Select **Menu** → **Push to Talk** → **PTT Contacts**. Highlight the PTT contact name you wish to erase.
2. Press  to select **Options**.
3. Press  down to select **Erase Contact**.
4. Press  to select **Yes**, or press  to select **No**.
5. To erase additional contacts, press  up or down and select their names and repeat the process above.

Checking your contacts' availability

In the Recent Calls lists and the PTT menus, icons appear next to PTT contact and group names to show their availability to participate in a call.



Available— A bold PTT icon means the contact (or one member of the group) can accept calls.



Do Not Disturb— The PTT icon with an X means that PTT calls cannot be made to the contact (or any member of the group).



Off-Line— A dim PTT icon means the handset is turned off, or the contact is not registered with the voice network.



Pending— The PTT icon with a ? means that your phone is pending an answer from a member you have added to a group.

Checking and setting your availability


Regardless of how you set your availability (presence), you can still make PTT calls.


1. Select **Menu** → **Push to Talk** → **My Availability**.
2. Select an option:
 - **Available** allows you to make and receive PTT calls.
 - **Do Not Disturb** ensures that you will not receive PTT calls.


Saving, editing, and erasing PTT groups

You can create up to 30 PTT groups with up to 30 members per group. The total number of contacts saved in your phone (including PTT and non-PTT contacts and groups) cannot exceed 99. You can create a PTT group from a list of contacts in another group or add new contacts to a group from scratch.




Note: To establish a group, your phone must be provisioned by your service provider.

1. Select **Menu** → **Push to Talk** → **PTT Groups**.
2. Press  to select **New**.
3. Enter the new group name using the phone's keypad. See page 23 if you need help entering text.



4. Press  to select **Next**. The **Select Contacts** screen appears.

5. Highlight the name of the PTT contact you want to add to your new group and press . A check mark appears beside the contact name.

Note: The PTT contact must be provisioned from the handset or a Web interface before the contact can be added to a group.


6. If no PTT contact names appear, or if the desired contact is not on the list, then press  to select **Options**.
7. Press  to select **Add New**.
8. Enter the phone number of the PTT contact name to be added to the group.
9. Press  down to the **Enter Name** field.
10. Enter the name of the PTT contact to be added, using the phone's keypad.

Note: If the contact is already in your Contacts directory, then the name is automatically stored.



11. Press  to select **Save**.
12. When you are finished creating a new group and adding members to it, press  to select **Save**. Invitations are sent to the members asking for their permission to join your newly created group.

Tip: The invitation includes your name or number and the group name, but does not list all invited members of the group. After accepting an invitation, the new member can select the group name and view the list of members.

Adding a member to a PTT group


1. Select **Menu** → **Push to Talk** → **PTT Groups**
2. Highlight the group to which you want to add the new member and press  to select **Options** → **Add member**.
3. Highlight the name of the new member that you want to add to the group.






Note: If no PTT contact names appear, or if the desired contact is not on the list, then perform steps 6 through 9 of “Creating PTT Groups” on page 11.

4. Press  to select the contact. A check mark appears beside the contact name.
5. When you are finished adding members to the group, press  to select **Save**. Your phone sends an invitation to the members you have added to the group.

Editing a PTT group name




You can edit names only of groups that you created.

1. Select **Menu** → **Push to Talk** → **PTT Groups**.
2. Highlight the PTT group name you wish to change.
3. Press  to select **Options**.

4. Press  down to select **Edit Group Name**.
5. Edit the group name using the phone's keypad. See page 23 for help entering text.
6. Press  to select **Save**. All members in your group are notified and updated.
5. Press  to insert a check mark beside the contact name. To erase additional members, press  up or down and select their names.
6. Press  to select **Done**. The message "Remove Member(s)?" appears. Select **Yes** to erase the member name, or **No** to discontinue and return to the previous screen.

Erasing a PTT group



You can only erase PTT groups that you created.

1. Select **Menu** → **Push to Talk** → **PTT Groups**.
2. Highlight the PTT group name you wish to erase.
3. Press  to select **Options**.
4. Press  down to select **Erase Group**.
5. The message "Erase group <group name>?" appears.
6. Press  to select **Yes**.

Note: Individual members of a PTT group remain in the PTT contacts list after the group is erased.





Erasing a PTT group member

You can erase PTT group members only from groups that you created.

1. Select **Menu** → **Push to Talk** → **PTT Groups**.
2. Highlight the PTT group name you wish to edit.
3. Press  to select **Options**.
4. Press  down to select **Remove Member**.

Removing yourself from a PTT group

You can remove yourself from a PTT group that you did not create.

1. Select **Menu** → **Push to Talk** → **PTT Groups**.
2. Highlight the name of the group you want to leave.
3. Press  to select **Options**.
4. Press  down to select **Leave Group**.
5. Press .
6. Press  to select **Yes**. The message "Leave Group <group name>?" appears.
7. Select **Yes** to leave the group, or **No** to discontinue and return to the previous screen. A message requesting that you be removed from the group is sent to your service provider. Your phone then returns to the PTT menu.

Dealing with multiple calls


Your phone can handle two calls at the same time. When you are on a cellular or PTT call, you may receive or place another cellular or PTT call at the same time. For more information, see page 15.

Erasing PTT call history



PTT calls are included in the recent calls list along with standard voice calls. See “Erasing recent calls” on page 18 to erase call history from your phone’s memory.

3 MAKING AND ANSWERING CALLS


Making a call

Make sure you are in an area where a signal can be received. Look for  on the home screen.

Note: The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better.



1. Enter the phone number and press .
2. Press  to end the call.

Redialing a number

- Press  three times to redial the last number called.


Calling a saved number

Use your Contacts directory to quickly find a saved number.

1. Press  to access **Contacts**.
2. Scroll down the list to find the contact you want to call.
3. Highlight the name and press  to dial the number.

Answering a call

When a call comes in, the phone rings, vibrates, or lights up, depending on your settings. The phone number of the caller appears on the home screen. If the number is stored in your Contacts directory, the contact name also appears.

1. Press  to answer the incoming call.
- or -

Press the speakerphone key to answer the incoming call and turn on the speakerphone simultaneously.

Dealing with multiple calls



Your phone can handle two calls at the same time. When you are on a cellular or PTT call, you may receive or place another cellular or PTT call at the same time.


Receiving a call (call waiting)

The call waiting tone (two rapid beeps) is played through the loudspeaker if you are engaged in a call using the loudspeaker, or through the earpiece if you are engaged in a call using the earpiece.

Note: When you press the speakerphone key to turn the speakerphone on or off, it is turned on or off for both calls.





You can answer or ignore the incoming call.

- To answer the call, press  to select **Answer** or press  to select **Ignore**.

Note: If you accept the incoming call, you will have one call active and another call on hold. To toggle between the two calls, press  to select **Switch**.

Placing a call while in a call





When you are on a cellular or PTT call, you may place another call of either type without ending the first call. The new call becomes the active call, and the original call is placed on hold.

1. While on the first call, press  to select **Options**.
2. Press  down to select **Menu** and then press . Choose a PTT or cellular call and press  to place the second call.

Note: You cannot toggle between the two calls.



3. Ask the party on the new call to hang up when finished talking. Your phone then returns to your original call.

Silencing an incoming call

- Press  or  to silence the call.
Note: In the absence of voicemail, this feature drops the call.
- or -
- Press  to silence the call then press  to answer it.

Either action silences only the current call. The next call will ring according to your settings.


Adjusting the volume during a call

- To adjust the earpiece volume during a call, press  or  up or down.


Using the speakerphone

Your Kyocera KX12 phone has a built-in speakerphone that you can use during a call.

Note: This function works only for the current call. Once the call is ended, the speakerphone turns off and the earpiece volume returns to normal.

1. Press  to answer the call and turn on the speakerphone simultaneously. “Speaker is ON” displays on the screen.

- or -

Press  to turn on the speakerphone at any time during a call.

To turn off the speakerphone, press .

Setting the phone to hold calls

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them.


1. Select **Menu** → **Settings** → **Convenience** → **Hold Call** → **Enabled**.
 - If you have not recorded a hold message, you will be prompted to record one, such as “Please hold. I’ll answer in a minute.”
2. Record the message twice, as prompted.
3. Select **Save** or **Options** (**Play, Re-Record, or Exit**).

The next time a call comes in, you have the option of placing it on hold.

Placing a call on hold

You can place a call on hold once you have enabled this feature.

Note: If you are already on a call and you receive another call, you cannot place the incoming call on hold. It goes to voicemail.





1. When a call comes in, press  to select **Options** and then select **Hold Call**. The caller is placed on hold and hears your recorded hold message.
2. To speak to the caller, select **Answer**.
- or -
To hang up without speaking to the caller, select **End Call**.

Changing the hold message

1. Select **Menu** → **Settings** → **Convenience** → **Hold Call** → **Re-Record Msg** and follow the prompts.
2. Record the message twice.
3. Select **Save** or **Options** (**Play**, **Re-Record**, or **Exit**).


Dealing with missed calls

When you have missed a call, “Missed Call” appears on your screen unless the caller leaves a voicemail.

- To clear the screen press  to select **OK**.
- To view details of the call, press  to select **Calls**. Highlight the missed call number and press  to select **Details**.
- To return the call, highlight the number and press .

Setting missed call alerts

You can set an alert to beep every five minutes after you have missed a call.

1. Select **Menu** → **Settings** → **Sounds** → **Alerts** → **Missed Call Alert**.
2. Select an option:
 - **Vibrate, Beep, Freeway, Game, Bloop, Winner, and Zilofon** sets the phone to vibrate, beep, or play a tune once when a new message is received.
 - Options with **Remind** set the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, press  to select **Ignore**.
 - **Disabled** turns off message alerts.

Viewing recent call details

Details on the last 30 calls you made, received, or missed are stored in the **All Calls** list and are identified by the following icons:



Outgoing call



Incoming call



Missed call (flashing)



PTT call (Contact or group member is available.)





PTT call (Contact's, or group member's, phone is set to Do Not Disturb. Cannot receive PTT calls.)




PTT call (Contact's phone is off or contact is outside of PTT service area.)

Viewing recent calls



1. Select **Menu** → **Recent Calls**.
2. Select a list: **All Calls**, **Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Select the contact.
4. Press  to view **Details** or press  to select **Options**.
 - **Save** adds the phone number to the Contacts list.
 - **Send Msg** allows you to send a text message to the phone number.
 - **Erase** erases the selected call record.

Note: If the phone number is classified as “secret,” you must enter your four-digit lock code to view or edit it. For information on the lock code, see “Changing your lock code” on page 42. To classify a phone number as secret, see “Creating a new contact” on page 26.

Calling recent calls

1. Select **Menu** → **Recent Calls**.
2. Select a list: **All Calls**, **Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Highlight a number to call and press .

Erasing recent calls

1. Select **Menu** → **Recent Calls** → **Erase Call Lists**.
2. Select an option: **All Calls**, **Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Press  to select **Yes** or  to select **No**.


Speed dialing

Before you can use speed dialing, you must save a phone number as a contact and assign it a speed dial location.

- To add a speed dial location to a saved or new contact, see “Customizing a phone number” on page 28.

Using speed dialing

To call a contact that has a speed dial location:

- From the home screen, enter the one- or two-digit speed dialing location and press .

1-Touch dialing

1-Touch dialing is the fastest way to call a saved contact.



Note: You must (1) enable 1-Touch dialing on your phone and (2) have a speed dial location assigned to a contact.

Enabling 1-Touch dialing

- Select **Menu** → **Settings** → **Convenience** → **1-Touch Dialing** → **Enabled**.


Using 1-Touch dialing

To call a contact that has a speed dial location:

- From the home screen, press and hold the speed dialing number. If it is a two-digit number, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press  briefly then press and hold .


Setting up voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with your service provider. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.


1. From the home screen, press and hold .

2. Enter your passcode, which you obtain from your service provider.
3. Follow the system prompts to set up a password and personal greeting.


Checking voicemail messages

When a voice message is received, your screen will display a notification: “New Message [x] Voicemail.” This text will remain for about five minutes. After that, look for the  symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see “New Message” on your screen

1. Press  to select **Call**. This initiates a call to your voicemail number.
2. Follow your service provider’s method to retrieve the message from their voicemail system.


If you see the symbol

1. Press and hold  to initiate a call to your voicemail number.
2. Follow the prompts to retrieve the message.

Note: You can set the phone to beep, light up, or play a tune every five minutes to remind you that you have voicemail. You can set the phone to beep or vibrate every five minutes to remind you that you have a voicemail message. See “Setting message alerts” on page 40.

Calling emergency services



Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described below.

- Dial your 3-digit emergency code and press .

You can call the code even if your phone is locked, has no balance, or is restricted. When you call, your phone enters **Emergency mode**. This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

To exit Emergency mode




When you have completed the emergency call:

1. Press  to select **Exit**.
2. Press  again to confirm your choice.

Note: To determine who has access to your location, see “Setting position location” on page 45.


Locking the keypad

The Keypguard locks your keypad on your phone to prevent accidental keypresses when the phone is turned on and a call is not in progress. You can still answer or silence an incoming call.

- To lock the keypad, press and hold .
- To unlock the keypad, press  to select **Keypguard** and then press .

Changing the Keypguard setting

You can set the phone to lock the keypad immediately, or automatically if no key is pressed after 30 seconds, 1 minute, or 5 minutes.

1. Select **Menu** → **Settings** → **Keypguard**.
2. Highlight an option.
 - **Guard Now**
 - **30s auto-guard**
 - **1m auto-guard**
 - **5m auto-guard**
 - **Disabled**
3. Press  to save.


Using your phone in an airplane

While in an airplane, it is normally required that you turn off your mobile phone because it emits RF signals that interfere with air traffic control.

In Airplane mode, however, your phone will not emit RF signals. You cannot make or receive calls, send text messages, or use the Web, but you can play games, use the Scheduler, set the clock, and make emergency calls to designated emergency numbers.




Note: Please check with uniformed personnel before operating your phone in Airplane mode.

Setting Airplane mode

1. Select **Menu** → **Settings** → **Convenience** → **Airplane Mode**.
2. Press  to select **OK** after reading the message.
3. Select **Disabled** or **Enabled**.

Tracking calls

You can track the number and duration of calls made and received on your phone.

1. Select **Menu** → **Recent Calls**.
2. Press  up or down to select a timer:
 - **All Calls Timer** tracks all calls you have made and received. This timer cannot be reset.
 - **Home Calls Timer** tracks all calls you have made while your phone is not roaming. To reset this timer, press  to select **Reset**. This will reset both the Home Calls and the Roam Calls Timer.
 - **Roam Calls Timer** tracks all the roam calls you have made. To reset this timer, press  to select **Reset**. This will reset both the Home Calls and the Roam Calls Timer.

Timing your calls


You can set your phone to beep 10 seconds before each minute passes when you are on a call.

- Select **Menu** → **Settings** → **Sounds** → **Minute Alert** → **Enabled**.

Understanding roaming

Setting an alert for roaming

The phone can alert you when you roam outside of your home service area.

1. Select **Menu** → **Settings** → **Network** → **Roam/Svc Alert**.
2. Select an option and press .
 - **When no svc** alerts you with three tones decreasing in pitch when service is lost and three tones increasing in pitch when service is acquired again.
 - **On roam change** alerts you with two decreasing tones when roaming service is acquired and three increasing tones when home area service is acquired again.
 - **On any change** alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.


Setting the roam ringer

You can set a ringer to indicate when an incoming call is subject to roaming charges.

- Select **Menu** → **Settings** → **Sounds** → **Roam Ringer** → **Enabled**. You hear the ringer.

Setting Call Guard


You can set the phone to warn you before you answer or place a call while roaming.

- Select **Menu** → **Settings** → **Convenience** → **Call Guard** → **Call Prompt**.
 - The phone now emits a distinctive roam ring to indicate when you are roaming during calls.
 - To accept or place a call while roaming, you must press .

Note: Call Prompt is disabled when the phone is in emergency mode.

Setting digital or analog mode


Depending on services available from your service provider, you may set the phone to either digital or analog mode. This is useful if you are in an area that borders on digital service and the automatic feature is causing the phone to keep switching between modes.

1. Select **Menu** → **Settings** → **Network** → **Digital/Analog**.
2. Select an option and press 
 - **Automatic** automatically switches the phone between digital and analog.
 - **Analog only** sets the phone to work in analog mode only.
 - **Analog call** forces a call into analog mode for the duration of the next call.

- **Digital only** sets the phone to work in digital mode only.

Turning roaming on or off

This setting allows you to control the phone's roaming feature by specifying which signals the phone will accept.

1. Select **Menu** → **Settings** → **Network** → **Roam Option**.
2. Select an option and press 
 - **Automatic** (recommended setting) accepts any system the phone service provides.
 - **No roaming** prevents you from making or receiving calls outside of your home service area.

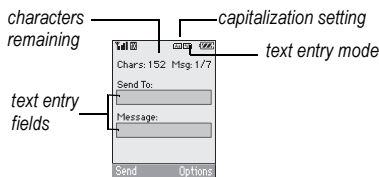
Note: If your phone has more than one setting for Automatic, contact your service provider to determine which one to use.

4 ENTERING LETTERS, NUMBERS, AND SYMBOLS

You can enter letters, numbers, and symbols in contacts, text messages, and your banner.

Understanding text entry screens

The current text entry mode (and capitalization setting, when applicable) are indicated by icons.



Text entry modes

There are six text entry modes:

A Case Change	123 Numbers Only
aBc Normal Alpha	eZi QuickText
&?! Add Symbol	☺ Add Smiley

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 24.

123 Entering numbers

- To enter a number while in 123 mode, press a number key once.
- To enter a number while in aBc or eZi mode, press and hold a number key until the number appears on the screen.

aBc Entering words letter by letter

1. Press a key once for the first letter, twice for the second letter, and so on. If your phone is set to Spanish or French, accented letters are available.
2. Wait for the cursor to move right and enter the next letter.


Note: To enter a space, press .

eZi Entering words quickly

When you press a series of keys using eZi mode, eZi checks its dictionary of common words and guesses at the word you are trying to spell.


1. For each letter of the word you want, press the key once. For example, to enter the word "any" press → → .
2. If the word doesn't match what you want, press to look at other word matches.
3. When you see the word you want, press right.

&?! Entering symbols



While entering text in normal text mode, you can enter symbols by pressing  until you see the symbol you want. Using this method, you have access to the following symbols:

. @ ? ! - , & : ' 1

To access the full set of symbols:

1. From the text entry screen, select **Options**.
2. Select &?! **Add Symbol**.
3. Press  down to view the list of symbols.
4. Press the number key corresponding to the symbol you want.

Entering smileys

1. From the text entry screen, select **Options**.
2. Select  **Add Smiley**.
3. Press  down to view the list of smileys.
4. Press the number key corresponding to the smiley you want.

Switching default text entry modes

You can change the default text entry mode when creating a text message. This setting applies only to the message body screen, not the “To” screen.


1. Select **Menu** → **Messages** → **Msg Settings** → **Default Text**.
2. Select **Normal Alpha** or **Rapid Mode**.

Changing modes


Sometimes you need to change modes.

For example, to enter numbers in an email address while in **abc** mode, you must change to **123** mode, enter the numbers, and then change back to **abc** mode to complete the address.

To change text entry modes:














- Press and hold  until the icon for the mode you want appears.
- or -
- Select **Options** then select a different mode.

Capitalization settings

You can change capitalization at any time while entering text. Simply press  to choose upper or lower case or initial cap while in **abc** Normal Alpha mode.

Quick reference to text entry

This table gives general instructions for entering letters, numbers, and symbols.


To...	Do this...
Enter a letter	Use a _b C mode and press a key until you see the letter you want. For more information, see page 23.
Enter a number	Use 1 ₂ 3 mode and press a key once to enter its number. For more options, see page 23.
Enter a symbol	Press  until you find the symbol you want. See page 24.
Enter a space	Press  .
Erase a character	Press  .
Erase all characters	Press and hold  .
Move the cursor right or left	Press  right or left.
Move the cursor up or down	Press  up or down.
Change text entry modes	Press and hold  .
Capitalize any letter	In a _b C mode, press  . Choose A.
Lowercase any letter	In a _b C mode, press  . Choose a.
Initial Caps	In a _b C mode press  . Choose Aa.
Select soft options on the screen	Press the appropriate key,  or  .
Highlight an option at the bottom of the screen	Press  right or left.


5 STORING CONTACTS

Use your phone's Contacts directory to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

Accessing Contacts menu


There are two ways to access the Contacts menu.

- Select **Menu** → **Contacts**
- Press  to select **Contacts**.






This user guide describes how to navigate through the phone's Contact menu by pressing .

Using the Scroll button

There are three ways to use the scroll button located on the right side of the phone:





- In idle mode, press and hold the scroll button up to access Custom Menu or press and hold down to access Recent Calls.
- Press the walkie-talkie button to access Push to Talk and then press the scroll button up or down to scroll through PTT menu items.
- With your phone's display set to List View you can press  to select **Menu** and then press the scroll button up or down to scroll through menus. To change the display to List View see “Choosing a menu view” on page 41.

Creating a new contact

1. From the home screen, enter the phone number you want to save, including the area code.
2. Press  to select **Save**.
3. Press  to select **Save New Contact**.
4. Enter a name for the contact.
 - If you need to learn how to enter letters, see “Understanding text entry screens” on page 23.
 - To add a symbol or smiley to the contact name, or to change the text entry mode, press  to select **Options**.
5. Either save now or add more contact information.
 - To save now, press  to select **Save**.
 - To enter additional phone numbers, email and Web addresses, street addresses or notes, press  down repeatedly. For help switching between numbers and letters for email or Web addresses, see “Changing modes” on page 24.

Adding a code or extension





When you save the phone number of an automated service, you may include a pause to stop dialing, for example, where you would wait to dial an extension.

1. From the home screen, enter the first portion of the phone number.
2. Press  to select **Options**.
3. Select a type of pause:
 -  **Time Pause**
 -  **Hard Pause**
4. Enter the remaining numbers.
5. Press  to select **Save**.




Customizing your contacts

You can customize each contact in your Contacts directory by assigning ringers, pictures, and number types, or by classifying your contacts as Personal or Business.

Assigning ringers


1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name and press  to select **Options**.
4. Select **Ringer** → **Assign Ringer**.
5. Scroll down the list to hear the different ringers and press  to select one.

Assigning pictures





1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name and press  to select **Options**.
4. Select **Picture** → **Assign Picture** → **Images**.

5. Select **Saved Images** or **Caller IDs**.

Note: With mobile PhoneTools for Kyocera, you can transfer digital pictures to your phone. To purchase MPT or other accessories, visit www.kyocera-wireless.com/store.

6. Scroll through the list to view your options and press  to assign it to your contact.






Classifying contacts as Personal or Business

1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name and press  to select **Options**.
4. Select **Classify**.
5. Select **Personal** or **Business** and press .

Note: To assign Personal or Business ringers, see “Assigning business and personal ringers” on page 38.

Assigning number types

When you assign a number type, an icon is placed in front of a contact number to specify the type of number, such as work, home, or mobile.

1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact number and press  to select **Edit**.
4. Press  down once and press  to select **Options**.

5. Highlight an option to designate the number as **General**, **Work**, **Home**, **Mobile**, **Pager**, or **Fax** and press . The associated icon appears next to the number in your Contacts directory and Recent Calls list.

	General		fax
	work		email address
	home		street address
	mobile		Web page URL
	pager		note

6. Press to select **Save**.

Editing a contact

1. Press to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name or number and press to select **Edit**.
4. Enter your changes and press to select **Save**.

Erasing a contact

1. Press to select **Contacts**.
2. Highlight the contact to erase and press .
3. Press to select **Options**.
4. Highlight **Erase Contact** and press .
5. Press to confirm.

Customizing a phone number


1. Press to select **Contacts**.
2. Highlight the contact to edit and press .
3. Press down to highlight the number.
4. Press to select **Options**.
5. Highlight an option and press :
 - **Call** to call the contact.
 - **Send Text Msg** takes you to the text messaging screen.
 - **Add Speed Dial** assigns or removes the speed dial location.
 - **View Number** to see the selected phone number.
 - **Erase Number** erases the number from the contact.
 - **Secret** makes the number secret so that it does not appear on the screen until the lock code is entered. Secret numbers can be called without a lock code. (For more information, see “Restricting Calls - Limiting calls” on page 43.)
 - **Primary Number** makes this number the first one that shows up when you open the contact.
 - **Add Voice Dial** to record a voice tag so you can call a contact using voice recognition (VR). For more information, see page 46.
 - **Erase Voice Dial** erases the voice tag associated with the number.
 - **Edit Voice Dial** records a new voice tag.

6. Enter the new information and follow the prompts.
7. Select **Save**, if necessary.

Finding contact information

To find a phone number or contact, you can (1) check the Frequent list, (2) search the Contacts directory, or (3) use Fast Find.



Checking the Frequent List

From the home screen, Press  to select **Contacts**. The last 15 of your most frequently called contacts appear when the **Frequent List** is enabled. Scroll past the double line to view the All Contacts list.



To enable the Frequent List setting

- Select **Menu** → **Settings** → **Convenience** → **Frequent List** → **Enabled**.

Searching the Contacts directory

1. Press  to select **Contacts** for a list of all contacts. To quickly get down the list, enter the first letter of the contact. The menu skips to that letter of the alphabet.
- or -
Select **Menu** → **Contacts**.
2. Select a search method:
 - **View All** lists all saved contacts.
 - **Find Name** locates a specific name. Enter part of the contact name. Press  to select it.

- **PTT Contacts** or **PTT Groups** lists walkie-talkie contacts.
- **Speed Dial List**, **Voice Dial List**, **Messaging Groups**, **Business List**, or **Personal List** selects a contact from the specified list.



3. Highlight a contact and press .
 - To call the contact, highlight the number and press .

Setting Fast Find

With Fast Find, you press one or two keys to view close matches of the number you are looking for.

- Select **Menu** → **Settings** → **Convenience** → **Fast Find** → **Enabled**.

Using Fast Find

1. From the home screen, press the keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.
2. Press  down to scroll through matching entries.
3. Highlight the name you want then press  to call the number.

6 SENDING AND RECEIVING TEXT MESSAGES

This chapter describes how to send, receive, and erase text messages from your phone.






For information on voicemail messages, see “Setting up voicemail” on page 19.


Important: The features and menus described in this chapter may vary depending on services available in your area. Check with your service provider for details and possible usage charges.

Sending text messages


You can only send text messages to email addresses and phones capable of receiving them.

Creating a text message


1. Press **Menu** → **Messages**.
2. Press  to select **New Text Msg**.
3. Enter a recipient's phone number or email address:
 - Press  to select **Options** to access your **Recent List**, **Contacts**, or **Group Lists** and press . Select a contact and press . Highlight the number field and press . For more about group lists, see “Creating group lists” on page 36.
 - or –
 - Enter a **New Address** manually. To learn how to enter text, see Chapter 4, “Understanding text entry screens”.

4. Add another recipient if desired:
 - Press  to select **Options** then select **Recent List**, **Contacts**, or **Group Lists**.
 - or –
 - Enter a space or comma after the first number then enter another recipient manually.

Note: You can send a message to up to 10 recipients at once. The messages are sent one at a time, once to each addressee.

5. When you are done entering addresses, press  twice.
6. Enter the message. To learn how to enter text, see “Understanding text entry screens” on page 23.
- or –



Add QuickText, Symbols, or a Smiley to your message. See “Including prewritten text and symbols” for information.

7. Press  to select **Send**. See “Setting sending options” for information about how and when you want the message to be received.

Including prewritten text and symbols






During text entry, you can add QuickText, Symbols, or a Smiley to your message.



1. From the text entry screen, select **Options**.

2. Select an option and press 
 - **Insert QuickText:** Scroll through the list of options and press  to select one.
 - **Add Symbol:** Scroll through the list and press the corresponding number key to select it.
 - **Add Smiley:** Scroll through the list and press the corresponding number key to select it.
3. When you have finished your message, select **Send**. See “Setting sending options” for information about how and when you want the message to be received.

Setting sending options

When you are ready to send a message, you have several options for how and when you want the message to be received.


1. Once you have completed the message, select **Options**:
 - **Add Address** returns to the “Send To” screen to add another recipient without losing the message. Select **Options** to access your **Recent List**, **Contacts**, or **Group Lists** and press . Select a contact and press . Highlight the number field and press .
2. When you have finished setting options, press  to return to the message window.
3. Press  to select **Send**.

- **Save Message** saves the message in your **Drafts** folder. This prevents the message from being deleted if you have activated AutoErase and enables you to send the message to others.
- **Save QuickText** saves the message you have just entered as a prewritten message then returns to the message entry screen so you can send the message.
- **Settings** allows you to choose from the following after pressing 
 - **Msg Receipt** to request notification when the message is received.
 - **Set Priority** labels the message as “Urgent.”
 - **Callback Number** includes a callback number with the message to let recipients know at what number they can call you back. Select  to include your own number or **Edit** to enter a different callback number.
 - **Send Later** schedules a time to send the message.

Adding a signature

The signature you create is included at the end of all outgoing messages and is counted as characters in your messages; however, it does not appear in the message creation screen.

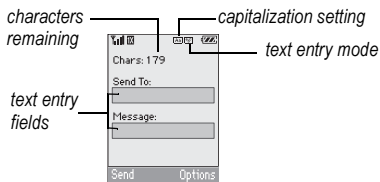
To create a signature:

1. Select **Menu** → **Settings** → **Messaging** → **Signature**.
2. Enter your signature in the text field.
3. Press  to select **OK** and save the setting.

If you cannot send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See “Erasing messages” on page 35.

Understanding appended messages







If you go over the character limit for a single message, the phone may automatically append an empty segment to your message to make space.

Important: Your service provider will charge you for each message segment.

When you start a message, the maximum character limit appears once you are in the message entry field. This number counts down as you enter characters, until it reaches 0.


If you continue to enter text after this counter reaches 0, a message segment may be appended. When you reach the message size limit, you are prompted to edit the message or alerted that the message is being appended.

Receiving incoming calls while creating messages

- If you don't wish to answer the call, press  to select **Ignore**. The phone returns to the message screen.
- To answer the call, press . Your message is saved to the Drafts folder. To return to the message, select **Menu** → **Messages** → **Drafts**. Press  to select the message and then press  to select **Resume**.

PTT call




When your phone receives a PTT call, it sounds a tone and you will hear the caller speaking through the speakerphone.

- To speak, press and hold the walkie-talkie button. To listen, release the walkie-talkie button. To end the call, press .

Once the PTT call has ended, your phone returns to the text message screen that was open.

PTT alert call


When your phone receives a PTT alert, it sounds the “PTT Alert” tone. The message “Incoming Alert” appears on the screen with the phone number or contact name of the caller.

- To ignore the alert, press  to select **Ignore** or press the speakerphone button on the top of the phone.
- To answer, press and release the walkie-talkie button or press  to select **Answer**.
To speak, press and hold the walkie-talkie button. To listen, release the walkie-talkie button. To end the call, press .


Once the PTT call has ended or you have ignored the alert, your phone returns to the text message screen that was open.

Viewing your sent messages

To save your outgoing messages, you must first enable Save to Sent.

1. Select **Menu** → **Messages** → **Msg Settings** → **Save to Sent**.
2. Select an option and press .
 - **Prompt** allows you to choose whether or not to save your message when you send it.
 - **Enabled** automatically saves all successfully sent messages in the Sent folder.

To view successfully sent messages:

1. Select **Menu** → **Messages** → **Sent**.
2. Press  up or down through the list of messages. One of the following symbols appears next to each message:



The scheduled message is sent at the scheduled time. You cannot cancel delivery of the message.



The scheduled message was sent and delivered as scheduled. You cannot cancel delivery of the message.



The message was received.



The message was received and opened. (This symbol may not be available. Check with your service provider.)



The message was sent to more than one recipient.




The message was never sent or not sent since last modified. You can cancel delivery of the message.

Viewing failed or pending messages

Failed or pending messages are stored in your OutBox.

To view your OutBox:

1. Select **Menu** → **Messages** → **OutBox**. A list of all failed or pending messages appears.
2. Scroll through the list of messages and press  to read one.




The message is pending and will be sent when possible. You can cancel delivery of the message.






The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.

Retrieving text messages

When a text message is received, your screen displays “New Messages” with the  symbol at the top of your screen. The symbol flashes if the message is urgent.



If you see “New Messages”

- To view the message, press  to select **InBox**, highlight the message, and press  to select **View**.
- To **Ignore** the message, press .

Note: If you receive a new message while you are reading a message, the one you are reading is replaced by the new one. You can find the older message in the InBox:

- Select **Menu** → **Messages** → **InBox**.


If you see the symbol


1. Select **Menu** → **Messages** → **InBox**. A list of all your received messages appears.
 -  indicates an “Urgent” message.
2. Scroll through the list of messages and press  to read one.


Reading the message

The options available to you may vary. Check with your service provider.

Note: Sounds embedded in text messages do not play if the phone is set to Silence All mode.

1. If the text message is long, press  down to view the entire message.
2. When you are finished, you can **Reply** to the sender, **Play** the sound embedded in the message, **Erase** the message, **Save** the message to your Saved folder, or set additional **Options** for the message:
 - **Erase** the message.
 - **Forward** the message.
 - **Reply with Copy** to reply to the message with a copy of the original attached.
 - **Save Message** to save the message.

- **Save as QuickText** to save the text from the message as QuickText, which you can insert into other messages. Graphics and sound are not saved as part of QuickText. (For more about QuickText, see page 36.)
 - View **Sender** information.
3. Select .

Note: The  symbol indicates that a graphic did not come through. It may be too large or incorrectly formatted.

Setting message alerts



You can set your phone to alert you of incoming text messages or pages. For more information, see “Setting message alerts” on page 40.


Erasing messages

It is a good idea to erase old messages to free up memory in your phone.

You have the option of erasing text messages and pages as you send or read them, erasing them one at a time from the list in the OutBox or InBox, or erasing them all at once.

Erasing single messages

1. Select **Menu** → **Messages**.
2. Select the type of text message you want to erase, **InBox**, **OutBox**, **Sent**, or **Saved** and press .
3. Highlight the message to erase and press .

4. Press  to select **Erase**. A notification appears: “Erase this message?”

5. Select **Yes** to erase the message.

Note: You can erase a scheduled message from the **OutBox**, but you cannot cancel delivery of the message.

Erasing all messages

1. Select **Menu** → **Messages** → **Erase Messages**.
2. Select a folder from which to erase all messages: **InBox**, **OutBox**, **Sent**, **Saved Folder**, **Drafts Folder**, or **All Messages**. To erase messages from all folders, select **All Messages**.
3. A message appears: “Erase all messages?” Select **Yes** to erase messages or **No** to cancel.

Erasing messages automatically

Use this setting to have old messages automatically erased from the **InBox** when memory is low.








- Select **Menu** → **Messages** → **Msg Settings** → **Auto-Erase** → **Old InBox Msgs**. Older messages are erased as new messages are received.



Customizing message settings

To make messaging easier, you can customize settings for sending and receiving messages.

Creating group lists


You can create and save a list of multiple recipients. Your Kyocera KX12 phone stores five group lists with up to 10 recipients per list.

1. Select **Menu** → **Messages** → **Group Lists** → **Create New**.
2. Enter a name for the list. For help entering text, see page 23.
3. Press  to select **Next**.
4. To add the first phone number or email address, select an option and then press .
 - **Recent List** to select numbers from your Recent List.
 - **Enter from Scratch** to enter the phone number or email address manually.
 - **Contacts List** to select numbers from your phone book.
5. If you are adding a phone number from your Recent List or Contact List, highlight a contact and press  to select it.
6. Highlight the contact's phone number and press  to select it.
7. To add the next phone number or email address, press  to select **Options**.
8. Press  up and then press  to select **Recent List** or **Contacts**.

9. Highlight the contact and press  to select it.
10. Highlight the contact's phone number and press  to select it.
11. When finished, select **Done**.
12. To send a message to your new group, see “Sending text messages” on page 30.

Creating and editing prewritten messages (QuickText)

Your phone comes with prewritten **QuickText**, such as “Please call me,” which you can insert into the body of a text message. You can edit these messages and create new ones. Your phone stores up to 40 QuickText messages, with up to 100 characters per message.

1. Select **Menu** → **Messages** → **Msg Settings** → **Edit QuickText**.
2. To create a new pre-written message, select **New Msg**.
 - or -To edit an existing pre-written message, highlight the message and select **Edit**.
3. Enter or edit the text and press  to select **Done**. For help entering text, see Chapter 4, “Understanding text entry screens”.

Note: You can also save a message you have written or received as QuickText. See “Setting sending options” on page 31 or “Reading the message” on page 34.

7 CUSTOMIZING YOUR PHONE

The contents of the **Settings** menu are as follows.

Silent Mode

Vibrate Only
Vibe then Ring
Lights Only
Normal Sounds

Keyguard

Sounds

Ringer Volume
Ringer Type
Business Ringer
Personal Ringer
Roam Ringer
Pwr On/Off Sound
Key Volume
Key Length
Key Sound
Alerts
Smart Sound
Minute Alert
Earpiece Volume
Spkrphone Volume

Display

My Banner
Main Menu View
Color Themes
Wallpaper
Screen Saver
Backlighting
Auto-Hyphen
Language
Time/Date Format
Contrast

Convenience

Airplane Mode
Fast Find
Frequent List
Hold Call
1-Touch Dialing
Web Prompt
Call Guard

Voice Features*

Add Voice Dial
Erase Voice Dial
Voice Training
Voice Wake-Up
Voice Answer
Expert Mode

Messaging

Alerts
Signature
Edit QuickText
Callback Number
Text Msg Receipt
Save to Sent
Auto-Erase
Default Text
Voicemail Number

Security

Lock Phone
Limit Calls
New Lock Code
Erase Contacts
Emergency Numbers

Network

Data/Fax Calls*
Privacy Alert*
Set Phone Line*
Roam/Svc Alert
Roam Option*
Digital/Analog*
Location

Accessories





Pwr Backlighting
Headset Sounds
Auto-Answer
Com Port Speed*
TTY Device

*Not available on all phones. Check with your service provider.

Silencing all sounds


Your phone is set to make sounds when you receive calls, press keys, navigate through menus, and receive alerts (such as new messages). You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Setting the phone to vibrate or light up


1. Select **Menu** → **Settings** → **Silent Mode**.
2. Choose an option and press :
 - **Vibrate Only:** The phone vibrates for the duration of the incoming call or other alert.  appears on the home screen. PTT calls will sound through the earpiece
 - **Vibe then Ring:** The phone vibrates for the first 10 seconds and then rings for the remainder of the incoming call alert.  appears on the home screen. PTT calls will sound through the earpiece.
 - **Lights Only:** The phone lights up for the duration of the incoming call or other alert.  appears on the home screen. PTT calls will sound through the earpiece
 - **Normal Sounds:** The phone rings for the incoming call or alert (in effect, returns phone to a non-silent mode). PTT calls will sound through the speakerphone.

Note: The phone will ring when it is attached to an external power source (such as a charger), even if all sounds have been silenced.

Shortcut to Vibrate Only mode


- Press and hold .

Turning sounds back on

- Select **Menu** → **Settings** → **Silent Mode** → **Normal Sounds**.
 - Or -
- Press and hold .

Choosing ringers

Your Kyocera KX12 phone has pre-programmed ringers you can choose to use for incoming calls.



1. Select **Menu** → **Settings** → **Sounds** → **Ringer Type**.
2. Scroll down the list to hear the different ringers and press  to select one.

Note: Downloaded ringers are added to the end of the standard list of ringers.

Assigning business and personal ringers

You can assign ringers to contacts classified as Business or Personal in your Contacts directory.

Note: To classify a contact as Business or Personal, see “Classifying contacts as Personal or Business” on page 27.

1. Select **Menu** → **Settings** → **Sounds**.
2. Highlight **Business Ringer** or **Personal Ringer** and press .
3. Select a ringer and press .

Importing ringers

You can download additional ringers to your phone using the mobile Phone Tools for Kyocera software, if available (sold separately). To purchase this software and other accessories, visit www.kyocera-wireless.com/store.

Setting sounds for your phone

You can set your phone to sound tones when you turn the phone on and off. Sounds will not occur during an incoming call, if you are on a call, or if a headset or car kit is attached to your phone.


Set sound when phone powers on or off

- Select **Menu** → **Settings** → **Sounds** → **Pwr On/Off Sound** → **Enabled**.


Adjusting volume

You can adjust the earpiece, speakerphone, and ringer volume as well as key tones.

Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press the  key up or down.

To set the earpiece volume:


1. Select **Menu** → **Settings** → **Sounds** → **Earpiece Volume**.
2. Press  right to increase the volume or left to decrease the volume and select **Save**.

Using smart sound


You can set a baseline volume that the phone uses to automatically adjust the earpiece volume when there is a change in the amount of noise around you or the caller's voice.

1. Select **Menu** → **Settings** → **Sounds** → **Smart Sound** → **Enabled**.

Adjusting the ringer volume


1. Select **Menu** → **Settings** → **Sounds** → **Ringer Volume**.
2. Press  right to increase the volume or left to decrease the volume and select **Save**.

Adjusting speakerphone volume

1. Select **Menu** → **Settings** → **Sounds** → **Spkrphone Volume**.
2. Press  right to increase the volume or left to decrease the volume and select **Save**.

Adjusting key tone volume


You can change the volume of the tones the phone makes when you press the keys.

1. Select **Menu** → **Settings** → **Sounds** → **Key Volume**.
2. Press  right to increase the volume, or left to decrease the volume and select **Save**.

Setting key length


You can change duration of the tones the phone makes when you press the keys.

1. Select **Menu** → **Settings** → **Sounds** → **Key Length**.

2. Choose **Normal** or **Long** and press .



Setting key sound

You can choose the sound the phone makes when you press the keys.


1. Select **Menu** → **Settings** → **Sounds** → **Key Sound**.
2. Choose **Tone**, **Click**, or **Off** and press .

Setting message alerts

You can choose how you want be alerted of incoming voicemail, pages, or text messages.

1. Select **Menu** → **Settings** → **Messaging** → **Alerts**.
2. Select the type of alert and press :
Message Alert, **Page Alert**, or **Voicemail Alert**.
3. Select an option:
 - **Vibrate**, **Beep**, **Freeway**, **Game**, **Bloop**, **Winner**, and **Zilofon** sets the phone to vibrate, beep, or play a tune once when a new message is received.
 - Options with **Remind** set the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, press  to select **Ignore**.
 - **Disabled** turns off message alerts.

Using shortcuts

From the home screen, press and hold  in one of four directions to access shortcut menus.

Up: Access Custom Menu





Down: Access Recent Calls



Left: Access Browser

Right: Access Voice Memo

Creating a custom menu


You can select from a list of features to create a custom menu list.

1. Press and hold  up to access Custom Menu
- or -
Press and hold the Scroll Button up to access Custom Menu.
2. Select **Manage List** and press .
3. Select the feature you want in your personal menu and press . A check mark appears in the box when selected.
4. Select **Save Changes** and press .

Note: To remove a feature from your custom menu, highlight the feature and press . The checkmark is removed. Select **Save Changes** and then press .

Choosing a different language


Your phone may display alternative languages.

1. Select **Menu** → **Settings** → **Display** → **Language**.
2. Select a language and press .

Personalizing the screen



Changing your banner

Your personal banner appears on the home screen above the time and date and can be up to 14 characters long.

1. Select **Menu** → **Settings** → **Display** → **My Banner**.
2. Select **Edit**.
3. Press  to clear the screen.
4. Enter your new text. See Chapter 4, “Understanding text entry screens”.
5. Select **Save**.


Choosing a menu view

You can change the appearance of your phone's menus:

1. Select **Menu** → **Settings** → **Display** → **Main Menu View**.
2. Select an option and press 
 - **Graphic** displays icons of each menu item, with its name at the bottom of the screen.
 - **List** displays a list of each menu item.
 - **Wheel** displays a graphical and dynamic view.
3. Press  to return to the home screen. The next time you select **Menu**, you see the menu view you selected.

Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can set the duration and brightness of backlighting.

1. Select **Menu** → **Settings** → **Display** → **Backlighting** → **Duration**.
2. Select an option and press 
 - **7 seconds**, **15 seconds**, or **30 seconds** turns backlighting on for 7, 15, or 30 seconds after your last keypress.
 - **7 sec. & in call**, **15 sec. & in call**, or **30 sec. & in call** turns backlighting on for the duration of a call and for 7, 15, or 30 seconds after your last keypress.

Note: The “in call” settings drain the battery more quickly.

Setting power backlighting


You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

- Select **Menu** → **Settings** → **Accessories** → **Pwr Backlighting** → **Always On**.
 - To disable this feature, select **Normal**.

Note: The battery charges more slowly when power backlighting is on.

Changing the display contrast

1. Select **Menu** → **Settings** → **Display** → **Contrast**.

2. Press  left or right to adjust the contrast and select **Save**.

Setting numbers to auto-hyphenate




Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan.

For example, 1-222-333-4444.

- Select **Menu** → **Settings** → **Display** → **Auto-Hyphen** → **Enabled**.

Selecting a screen saver


Screen savers appear on the home screen and are activated 10 seconds after the last keypress. Incoming calls and alerts override screen savers.


1. Select **Menu** → **Settings** → **Display** → **Screen Saver**.
2. Highlight a screen saver and press . The image appears.
3. Press  to select **Assign**.
4. Press  to return to the home screen and wait 10 seconds to view the selected screen saver.

Note: Downloaded screen savers are added to the end of the list.

Selecting wallpaper


Wallpaper appears as background on the home screen.

1. Select **Menu** → **Settings** → **Display** → **Wallpaper**.
2. Highlight a wallpaper design and press .


3. Press  to select **Assign**.

Selecting a color theme

You can select a color theme for the display background of your phone.

1. Select **Menu** → **Settings** → **Display** → **Color Themes**.
2. Scroll through the options to view the color themes and press  to select one.

Choosing a different time/date format

1. Select **Menu** → **Settings** → **Display** → **Time/Date Format**.
2. Highlight an option press .

Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.


Changing your lock code

The lock code is typically 0000 or the last 4 digits of your mobile phone number.


1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **New Lock Code**. A message appears: "Change Code?"
4. Select **Yes** and enter a new four-digit code.
5. Enter your new lock code again.

Locking your phone

When your phone is locked, you can call only emergency numbers or your service provider's number. You can still receive incoming calls, and you can make and receive Push to Talk (PTT) calls.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Lock Phone**.
4. Highlight an option and press :
 - **Never** does not lock the phone.
 - **On power up** locks the phone every time you turn it on.
 - **Now** locks the phone immediately.

Unlocking the phone

1. From the home screen, press  to select **Unlock**.
2. Enter your four-digit lock code.

Designating emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Emergency Numbers**.
4. Select an **Unassigned** slot.
5. Enter the phone number, including the area code. Do not enter 1 before the area code.
6. Select **Done**.


Notes:

- You can view these numbers only when they're being entered for the first time.
- To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

Restricting Calls - Limiting calls

You can restrict the calls that can be made from your phone or incoming calls to only those that have been saved in your Contacts.

Note: If you have the **Limit All** setting selected you will not be able to receive any PTT calls while roaming or while in your Extended Coverage Area.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Limit Calls**.
4. Choose an option and press :
 - **No Limit** limits no calls (default setting).
 - **Limit PTT Out** calls only. PTT incoming calls can still be received and answered.
 - **Limit Voice Out** calls only. Voice incoming calls can still be received and answered.
 - **Limit Outgoing** calls only. Incoming calls can still be received and answered.
 - **Limit PTT** calls only. Limits both incoming and outgoing PTT calls.
 - **Limit Voice** calls only. Limits both incoming and outgoing Voice calls.

- **Limit All** limits all incoming and outgoing calls.

Erasing all contacts

You can erase all entries in your Contacts directory.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Erase Contacts**.
4. Select **Yes** to erase all contacts. A message appears: “Erase ALL Contacts?”
5. Select **Yes** again to erase all contacts.


Network settings

Switching between phone lines

Your phone can have two service accounts, or phone lines, associated with it. Each phone line has its own phone number. You must first establish a second phone line with your service provider. Once established, a second phone number becomes available in the menu for selection.

Note: Not available on all phones, check with your service provider.

When you are using one line, you cannot receive calls from the other. It would be as if the phone were “off” for that number. Your voicemail, however, will still take messages. All contacts and settings are shared for both lines.

1. Select **Menu** → **Settings** → **Network** → **Set Phone Line**.
2. Select one of the two lines and press .

Data Settings

Setting Com port speed

The Com Speed sets the data rate at which your phone connects to a laptop or personal computer or at which it sends and receives over-the-air text messages.

Note: Not available on all phones, check with your service provider.


1. Select **Menu** → **Settings** → **Accessories** → **Com Port Speed**.
2. Select the speed: **19.2 kbps**, **115.2 kbps** (default), **230.4 kbps**, or **Other**.

Note: There may be a higher charge for making calls using high-speed data in areas where 1X service is available. Check with your service provider for details.

Setting the phone to receive data or faxes

Your phone may be able to receive certain data or faxes, depending on the system sending the information. You cannot receive voice or PTT calls while the phone is in data/fax mode. To receive data or faxes, you must connect the phone to a laptop or PC and switch the phone from voice mode to data/fax mode.

Note: To purchase a data cable call 800-349-4188 (U.S.A. only), 858-882-1410, or visit www.kyocera-wireless.com/store.









1. Connect the phone to the laptop or PC.
2. Set the Com Port speed.
3. Select **Menu** → **Settings** → **Network** → **Data/Fax Calls**.
4. Select an option and press 
 - **Voice only** allows only voice calls.
 - **Fax, next call** or **Data, next call** sets the phone to fax mode or data mode for the next incoming call or the next 10 minutes.
 - **Fax, until off** or **Data, until off** forces the phone into fax or data mode until the phone is turned off.

Note: You cannot receive voice or PTT calls while the phone is in data/fax mode.

Connecting to a TTY/TDD device

You can connect the phone to a TTY device for the hearing impaired.

Note: Enable TTY only when using the phone with a TTY device.

1. Connect the TTY device to the phone.
2. Enter      from your keypad.
3. Press  to select **TTY**.
4. Press  to select **OK** to clear the message.
5. Highlight an option and press .

Note: TTY/TDD service may not be available. Check with your service provider for more information.

Setting position location


This setting allows you to share your location information with network services other than emergency services (911, 111, 999, 000, etc.) in markets where service has been implemented.

Note: This feature works only when your phone is in digital mode. You do not have the option of turning off the locator to emergency services.

1. Select **Menu** → **Settings** → **Network** → **Location**.
2. Select **911 Only** or **Location On**.
 - **911 Only** (default) shares your position information only with emergency services when you call your 3-digit emergency code (911, 000, 111, etc.).
 - **Location On** shares your position information with your service provider's network in addition to emergency services.

8 USING VOICE RECOGNITION



Voice recognition allows you to make and answer calls by speaking commands into the phone.

Note: You cannot use voice recognition to end a call; you must press .

Setting up voice dialing

To make or receive calls using voice dialing, contacts must be saved with associated voice tags.

Creating a voice tag for a contact


1. Select **Menu** → **Settings** → **Voice Features** → **Add Voice Dial**.
2. Follow the voice prompts to record a name for the contact.
3. Highlight an option and press 
 - **Add New** saves a new contact to go with the voice tag.
 - **Add to existing** adds the voice tag to a saved contact. Select the contact, highlight the phone number, and press  to **Select**.

Viewing entries with voice tags



- Select **Menu** → **Contacts** → **Voice Dial List**.
A list of all contacts with assigned voice tags appears.

Editing a voice tag

1. Select **Menu** → **Contacts** → **Voice Dial List**.

2. Highlight the contact you want to edit and press .
3. Highlight the phone number and select **Options**.
4. Select **Add Voice Dial**, **Erase Voice Dial**, or **Edit Voice Dial**.
5. Follow the prompts.

Calling using voice tags

1. If you haven't already done so, record a voice tag for the person you wish to call.
2. From the home screen, press . The phone responds: "Say a name" or "Say dial."
3. Say the name of the person you want to call.
4. If the name you said matches a contact in the Voice Dial List, the phone responds: "Calling (Name)." Remain silent to make the call, or say **No** to cancel.
5. If the phone finds multiple voice tags that sound like the name you said, you are asked to verify which name you want to call. Say **Yes** when you hear the correct name. Say **No** when you hear an incorrect name.
6. When you are finished with the call, press . You cannot end the call with a voice command.


Erasing all voice tags

1. Select **Menu** → **Settings** → **Voice Features** → **Erase Voice Dial**.
2. Select **Yes**.
3. Select **Yes** again at the confirmation.

Calling using digit dialing

You can speak the digits of a phone number to dial it.

Note: You cannot speak a string of digits. You must speak one digit at a time and wait for the prompt.

1. From the home screen, press . The phone responds: “Say a name or say Dial.”
2. Say “**Dial**.” The phone responds: “Speak a digit.”
3. Speak the first digit of the phone number you want to call. Once the phone repeats the digit, you can speak the next digit.

If you pause, the phone prompts you with the following five options. After the prompt, speak an option.

- Say “**Clear**” to erase the last digit entered. The phone responds: “Digit cleared.” To clear the entire phone number, say “**Clear**” again. When the phone prompts you with “Clear entire phone number?”, say “**Yes**” to clear or “**No**” to cancel.
- Say “**Call**” to dial the number.

- Say “**Verify**” to hear the set of spoken digits.
- Say “**Cancel**” to exit voice recognizer and return to the home screen.
- **Speak a digit** to enter the next digit. Once the phone repeats the digit, you can speak the next digit or pause to hear the prompt.

Using voice features with hands-free car kits

You can use voice commands to make a phone call or to answer the phone if your phone is connected to a hands-free car kit (sold separately).

To shop for these accessories, visit www.kyocera-wireless.com/store or call 800-349-4188 (U.S.A. only) or 858-882-1410.

Waking up the phone

If your phone is connected to a hands-free car kit, you can use a voice command to activate the phone to make a call.

Note: Voice Wake-up does not work with Keyguard active. To disable Keyguard, see “Locking your phone” on page 43.

To activate the Voice Wake-up setting:

- Select **Menu** → **Settings** → **Voice Features** → **Voice Wake-Up** → **With accessory**.

To wake up the phone:

1. Say **Wake Up** and listen for a tone.
2. Say **Wake Up** again until you hear two tones.

If the phone does not recognize your “Wake up” command, see “Training voice recognition” on page 48.

Answering the phone

You can set the hands-free car kit to either (1) answer automatically or (2) answer using a voice command.

Answering automatically

- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **After 5 seconds**.

Answering using voice commands

If Auto-Answer is turned off, you can use a voice command to answer an incoming call using the installed Kyocera hands-free car kit.

To turn off Auto-Answer:


- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **Disabled**.

To activate the Voice Answer setting:

1. Select **Menu** → **Settings** → **Voice Features** → **Voice Answer** → **Enabled**.
2. Select **Menu** → **Settings** → **Silent Mode** → **Normal Sounds**.


To answer a call:

When you receive an incoming call, the phone responds: “Incoming call, answer?” or “Incoming roam call, answer?” If the caller is recognized as a saved contact entry, then the phone says “Incoming call from (Name), answer?”

- Say **Yes** or press any key except .

Ignoring an incoming call

To ignore an incoming call, do one of the following:

- Say **No** and press  to silence the alert.
- Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.


Using Expert Mode

Expert Mode allows you to use voice recognition at a faster pace by reducing the number of voice instructions and replacing them with tones. Simply speak a command after the tone.

- Select **Menu** → **Settings** → **Voice Features** → **Expert Mode** → **Expert**.

Training voice recognition


If your phone is having trouble recognizing your voice, you can train it with commands, such as **Yes**, **No**, and **Wake up**.

1. Select **Menu** → **Settings** → **Voice Features**.
2. Select **Voice Training**.
3. Read the message and select  to continue or **Cancel** to return to the previous screen.
4. Select **Train All** or the item you want to train.
5. Follow the prompts for each word until training is complete.

9 USING MEDIA GALLERY


The media gallery stores and displays all the image and sound files in the phone.




Accessing files

1. Select **Menu** → **Media Gallery**.
2. Highlight an option and press :
 - **Images** displays a list of categories that contain preloaded, downloaded, saved, or created files, such as wallpapers, screen savers, or caller IDs.
 - **Sounds** displays a list of categories that contain saved or downloaded sounds, such as ringers and voice memos.

Browsing images


The Images menu allows you to assign your files to various applications.




1. Select **Menu** → **Media Gallery** → **Images**.
2. Highlight an option and press :
 - **Saved Images** displays available images.
 - **Wallpapers** displays wallpaper selections.
 - **Screen Savers** displays available screen savers.
 - **Caller IDs** displays pictures and images that can be assigned to saved contacts.
 - **Doodles** displays files created with Doodler.

3. Highlight an image and select **Options**.
Note: Options vary according to menu selection.
4. Highlight an option and press :
 - **Erase** the image (image must not be locked).
 - **Assign** an image as a caller ID, wallpaper, or screen saver.
 - **Rename** an image.
 - **Details** gives you the file size of the image.
 - **Erase All** erases all stored images (images must not be locked).
5. Select  or  when done.

Browsing sounds

The Sounds menu allows you to view and listen to all sound files stored on your phone.

1. Select **Menu** → **Media Gallery** → **Sounds**.
2. Highlight an option and press :
 - **Saved Sounds** contains sounds saved on your phone.
 - **Ringers** contains ringers saved on your phone.
 - **Voice Memos** contains recorded voice memos.
3. Highlight a sound file and select **Options**.
Note: Options vary according to menu selection.

4. Highlight an option and press :
 - **Erase** the sound.
 - **Assign** a sound as a ringer.
 - **Set As Default**
 - **Rename** a ringer.
 - **Details** gives you the file size of the sound.
 - **Erase All** stored sounds.
5. Select  or  when done.

Creating free space

If your phone does not have enough memory to store a file, a dialog appears and asks you if you want to create space.

- Select **Yes** to display the file browser (categories) with the memory needed and available memory.
- Select **No** to return to the previous screen. No files are saved or downloaded.

The actions are limited to the following:



- **Erase** the selected file (you cannot erase locked files).
- **Done** re-attempts the download or save.

10 USING TOOLS & GAMES

Voice Memo



The Voice Memo tool allows you to record and play back audio memos.

Recording a voice memo


1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Record New**.
- or -
Press and hold  right.
2. Say your memo and press to  select **Stop**.
3. Select **Save** to save your memo.


Note: If an incoming call is received while you're recording a memo, the memo is saved and the incoming call screen appears.

Playing or reviewing a voice memo


1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the voice memo to review and select **Play**.
3. Press  right or left to select a function and press  to perform it:

Play 

Stop 

Pause 

Naming a saved voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the memo and select **Options**.
3. Select **Rename**.
4. Press and hold  to clear the default name.
5. Use the keypad to enter a name for the memo.
6. Select **Save**.


Erasing a saved voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the memo and select **Options**.
3. Select **Erase**. The prompt "Erase file?" appears.
4. Select **Yes** or **No**.

Scheduler

The Scheduler allows you to schedule events and set reminder alerts.

Creating an event

1. Select **Menu** → **Tools & Games** → **Scheduler** → **Add New Event**.
2. Enter a name for the event and press  down. For help entering text, see page 23.

3. Select **Options**, classify the type of event, and then press : **Meeting, Phone Call, Birthday, Anniversary, Vacation, Medical, or Other**.
4. Press to change the date of the event (the current date is the default date of the event).
 - Press left or right to move between the month, day, and year fields.
 - Press up or down to change the month, day, or year.
 - Press to save your changes.
5. Press to set the time of the event.
 - Press left or right to move between the hour, minute, and AM/PM fields.
 - Press up or down to change the hour, minute, or AM/PM.
 - Press to save your changes.
6. Press to set the duration of the event.
 - Press left or right to move between the hour and minute fields.
 - Press up or down to change the hour and minute.
 - Press to save your changes.
7. Press to set a reminder for the event.
 - Select an option and press .
8. Press to set the reminder sound.
 - Select an option and press .
9. Press to select a Silent Mode setting
 - Select **No or During Event** and press .

10. Press to select whether or not this is a recurring event.
 - Select an option and press : **No, Daily, Weekly, Monthly, or Annually**.
11. Select **Save**.

Editing, erasing, or sending an event

1. Select **Menu** → **Tools & Games** → **Scheduler** → **View Month**.
2. Press up, down, left or right to highlight the day with the event and press to select it.
3. Press up or down to select the time of the event and press .
4. Press to select **Options**.
5. Select **Edit, Erase, or Send** and press .
 - For more information about editing the event, see “Scheduler” on page 51.
 - To erase the event, highlight **Erase** and press . Press to confirm.
 - For more information about sending the event, see “Sending and Receiving Text Messages” on page 30.











Alarm Clock


You can set up to four alerts with your phone's three alarm clocks and one quick alarm.

Note: The alert occurs only if the phone is on.

Setting an alarm clock

1. Select **Menu** → **Tools & Games** → **Alarm Clock**.
2. Highlight one of the alarms and select **Set**.
3. Use the phone keypad to enter numbers and  to switch between AM and PM.
 - Press  left or right to move between hours, minutes, and AM/PM fields.
 - Press  up or down to change the hours, minutes, and AM/PM options.
4. Press  to set the time of the alarm.
5. Select **Options** to set the alarm sound.
6. Highlight an option and press .
7. Select **Options** to set the recurring time.
8. Highlight an option and press .
9. Enter a note for the alarm and press .
10. Press  to select **Save** and set the alarm(s).
11. When the alarm rings, select **Off** to turn off the alarm or **Snooze** to silence the alarm for 10 minutes.

Setting the Quick Alarm





1. Select **Menu** → **Tools & Games** → **Alarm Clock**.
2. Highlight **QuickAlarm** and select **Set**.
3. Select an option and press : **5 minutes**, **15 minutes** (default), **30 minutes**, or **60 minutes**. A message appears telling you the Quick Alarm is On.

4. When the alarm rings, select **Off** to turn off the alarm or **Reset** to set the Quick Alarm again.



Tip Calculator


The Tip Calculator helps you calculate how much tip to include with a bill.






1. Select **Menu** → **Tools & Games** → **Tip Calculator**.
2. Enter the amount of your bill.
3. Select **Next**.
4. Select the amount you want to include as a tip (10%, 15%, 18%, 20%, Other) and press . Your total bill appears, including tip.
5. To split the bill, press  to select **Split**.
6. Press  to clear the default of 2 guests.
7. Enter the number of guests and press  to select **Next**. The amount each guest pays is calculated.
8. Select **Done**.



Calculator

Use the calculator for basic mathematical equations.

1. Select **Menu** → **Tools & Games** → **Calculator**.
 2. Use the keypad to enter numbers.
 3. Use  to select mathematical operations:
- | | | | |
|--------------|--------------|-------------|--------------|
| Left | x (multiply) | Up | + (add) |
| Right | ÷ (divide) | Down | - (subtract) |






- Press  to calculate the result.
Example: Enter 5, press  left to select X, enter 2, then press  to obtain the result of 10.
- Press  to return to the home screen.
- or -
Press  to clear the screen.

Options

- M+ Adds displayed digit to the value stored in memory.
- MR Displays currently stored value on screen.
- MC Clears value currently stored in memory.

Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

- Select **Menu** → **Tools & Games** → **Timer**.
- Select **Set**.
 - Press  to move the cursor left or right.
 - Press  up or down to set the hours, minutes, and seconds or press the numbers on the keypad.
- Select **Start** to begin the countdown. Select **Stop** to pause the countdown. Select **Reset** to clear the timer.
- Select **Sound** to set the alarm sound and press .
- Press  or  to silence the alarm.



Stopwatch

- Select **Menu** → **Tools & Games** → **Stopwatch**.
- Select **Start** to begin counting. Select **Stop** to stop counting. Select **Reset** to clear the counter.


World Clock








World Clock may not be available on your phone. Check with your service provider for availability.

The World Clock lets you check times in cities around the world in relation to local time.

- Select **Menu** → **Tools & Games** → **World Clock**.
The World Clock menu is displayed. Your local time and date is on the first line, followed by your selected world city and that city's time and date.
- Press  up or down to view other cities on the same time or left and right to view other cities on different times.
- Press  to view the details of your selection.
- or -

From the World Clock menu, you can also select **Search City Name** or **Search Country** to search for a city.


- Menu** → **Tools & Games** → **World Clock**
- Press  to select **Options**.
- Select your type of search.

- Press  to search by **Search City Name**.
 - Press  down, then press  to **Search Country**.
4. If you search by City, the Find City screen is displayed.
- a. Use your number keys (2-9) to enter the letter(s) by which you want to search. For example, press **2** once to enter the letter **A**.
 - b. Press **Select**.
 - c. Cities beginning with A are displayed, like Anchorage, Athens, and Atlanta.
 - d. Use  to move through the list, then press  to select a city.
5. If you search by Country, the Find Country screen is displayed.
- a. Use your number keys (2-9) to enter the letter(s) by which you want to search. For example, press **2** once to enter the letter **A**.
 - b. Press **Select**.
 - c. Countries beginning with A are displayed, like Afghanistan, Algeria, and Australia.
- Use  to move through the list, then press  to select a country.

Flashlight

The flashlight is located on the top-right corner of your phone.

You can turn on the flashlight in two ways:

- From the home screen, press and hold . The flashlight remains on until you release the key.
 - or -
- Select **Menu** → **Tools & Games** → **Flashlight** → **Turn On**.
The flashlight remains on for 15 minutes.
To turn it off, select **Menu** → **Tools & Games** → **Flashlight** → **Turn Off**.






Games

The games in this section may not be available on your phone. Check with your service provider for availability. If you receive an **incoming call alert** while you are playing a game, the game is paused and exited. You can return to play once the call alert ends. Games do not remain paused if the phone is turned off or loses power.

Brick Attack

The goal of this game is to eliminate bricks arranged in levels. You send a moving ball upward using a paddle at the bottom of the screen.

1. Select **Menu** → **Tools & Games** → **Brick Attack**.

2. Press  to select **New**.
 - To pause the game, press , then press  to **Resume**.
 - To move the paddle, press  left or right.
 - To exit the game, highlight **Exit** and press .



Race 21

This game is a timed variation of Black Jack. Each game comprises three 90-second rounds. To score points, add cards in each of the four columns, trying to reach but not exceed 21 in each column within during the course of the game.

1. Select **Menu** → **Tools & Games** → **Race 21**.
2. Select **New Game**. The first card to be placed is shown at the top left of the screen. Press a key to add a card to the row as follows:



Add cards to the first row





Add cards to the second row








Add cards to the third row




Add cards to the fourth row

Shortcut: Press  left or right to choose arrows at the bottom of the screen then press  to add cards to corresponding rows.

Note: Each time you place a card, a new card appears for placement.

3. Continue placing cards until you are satisfied with your selections.
 - You can pause or end the game at any time by pressing .
 - You lose points each time you exceed 21 in a column.
 - Select **Skip** to skip one card per round.
4. Press  to select  to get your score and advance to the next round.
5. Select an option and press  to select it.
 - **New Game** initiates game play. To pause the game, press . From here you can choose **Resume**, **New** or **Quit**.
 - **Resume Game** returns you to the game you were last playing.
 - **Scoreboard** provides you with the top five scores.
 - **Music** plays music with this game. Select from **Music Always**, **Sound Effects**, **Instructions**, **Credits**, **During Title**, or **No Music**.


Press  to end all games

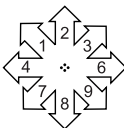


Doodler


You can create and save graphics on your phone.

1. Select **Menu** → **Tools & Games** → **Doodler**.
2. Select **New Doodle** to open the drawing screen. The cursor is located in the middle of the screen.


3. Select **Options** to choose the **Colors**, **Tools**, **Lines**, or **Shape** you want to use.
4. Use keys 1–9 or  to move the cursor around the screen as indicated.
5. When finished, select **Options** → **Save**. The image is saved to **Media Gallery**.








To move the cursor away from the drawing:

1. Select **Options** → **Colors and Tools**.
2. Select  then **Done**.
3. Press a number key to move the cursor.

To erase part of a drawing:

1. Select **Options** → **Colors and Tools**.
2. Select  then **Done**.
3. Press a number key to move the eraser.

To Navigate: Use the following keys to doodle.

To:	Use:
Select Options	
Clear screen	
Shortcut to Colors & Tools	
Draw, erase, or move cursor/ shape UP	 up
Draw, erase, or move cursor/ shape DOWN	 down

Draw, erase, or move cursor/
shape LEFT

Draw, erase, or move cursor/
shape RIGHT

Return cursor to center

Previous screen



left



right



Saving a doodle

It is a good idea to save the doodle while you are working on it. If you receive a call while creating an unsaved doodle, it will be lost.

- Select **Options** → **Save**. The image will be saved in **Menu** → **Media Gallery** → **Images** → **Doodles**.

Resuming a doodle

To return to another saved doodle:

- Select **Menu** → **Tools & Games** → **Doodler** → **Resume Doodle**.
- or -
Select **Menu** → **Media Gallery** → **Images** → **Doodles**.

11 CONNECTING TO THE INTERNET

Using the Web Browser

You can use your Kyocera KX12 phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Note: You cannot receive incoming calls while you are using the Web Browser.

Starting Web Browser

1. There are two ways to start the Web Browser.

Select **Menu** → **Web Browser**


- or -

Press and hold  left.




A message about airtime fees appears every time you start the browser. To cancel the message, see “Changing the Web prompt” on page 59. For more information about how airtime is charged, contact your service provider.


2. Press  to continue.

If this is the first time you have connected to the Internet, a message informs you that security is not yet enabled for your Web Browser.

3. Press  to select **Yes** to enable security.

When you are connected, a browser home page appears. It has a list of bookmarks and some Web menu options at the bottom of the screen.

- A  appears in a secure session.
- An underline and an arrow indicate that there is more text. Press  down to view more text. Press  to return to the previous screen.

4. When you have finished using the Internet, press  to exit the browser.

Using the Web menu options


The following options may appear on your screen:

- **Home** returns you to the main Web Browser window, or home page.
- **Mark Site** saves the current location as a bookmark for easy access.
- **Setup** gives you options for changing how information is displayed.
 - **Show URL** displays the entire URL.
 - **About Openwave** displays information about your Web Browser version.
 - **Encryption** should not be used unless you are instructed to do so by your service provider.

- **UPLink** selects a different browser server. You can use this option if you have more than one Web Browser account.
- **Restart** restarts the Web Browser.

Checking Browser alerts

Alerts received from a Web site are sent to your **Net Alerts** inbox.

1. Select **Menu** → **Messages** → **Browser Alerts**. This action launches the browser inbox.
2. Select **Browser Alerts**. This action launches the browser inbox.
3. Press  to accept browser fees.
4. Select an alert and follow the prompts.


Searching for a Web site


How you search for a Web site depends on your service provider. For more information, contact your service provider.

Bookmarking a Web site

1. Go to the site you would like to bookmark.
2. Select **Mark Site** from the bottom of the screen.

Going to a bookmarked site

1. Select **Menu** → **Web Browser**. If you see a message prompt, press  to continue.
2. From your Web home page, highlight **Bookmarks**. A list of bookmarks appears.

3. Enter the number corresponding to the bookmark you want and press .

Changing the Web prompt

1. Select **Menu** → **Settings** → **Convenience** → **Web Prompt**.
2. Highlight an option and press to select it:
 - **At Start** confirms that airtime fees will be applied when you use the browser.
 - **At End** verifies you want to exit the browser.
 - **Both** prompts you when you start the browser and exit the browser.
 - **No Prompts** does not use any prompts.

12 GETTING HELP

Customer support

Your service provider's customer support department may be accessible directly from your phone when you dial a number such as *611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit **www.kyocera-wireless.com**.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: **www.kyocera-wireless.com**
- Email: phone-help@kyocera-wireless.com
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401. Customer support phone numbers are also available in the following countries.

Argentina: 0-800-666-0052

Australia: 1-800-507-000

Brazil: 0-800-55-2362

Chile: 800-43-1212

Colombia: 01-800-700-1546

India: Toll free: 1-600-121214

Toll: 0124-284-5000

Mexico: 001-866-650-5103

New Zealand: 0-800-990-100

Panama: 001-800-201-1984

Peru: 0-800-51-934

Puerto Rico: 1-866-664-6443

Venezuela: 0-800-100-2640

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN).
 - To locate the ESN select **Menu** → **Phone Info** and scroll down to ESN: for the 11-digit number.

Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Phone accessories

To shop for KX12 phone accessories, visit **www.kyocera-wireless.com/store**. You may also call us at 800-349-4188 (U.S.A. only) or 858-882-1410.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit **beta.kyocera-wireless.com**.

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